

## **Access Statement For Cherry Bank Bed and Breakfast**

### **Introduction**

We aim to cater for the needs of all visitors in our home based 3 bedroom bed and breakfast. The following statement is a summary of our provision. If you have any specific questions please feel free to call us and we will endeavour to help.

### **Pre-Arrival**

- There is a bus stop 300m from our front gates and there is a fairly frequent bus service on weekdays and some buses on a Sunday.
- The main train station is 20 minutes away by car.
- There is a local taxi service that has accessible taxis if required, we can make a booking for you.
- Brochures and menus can be provided in large print by prior arrangement
- We have a basic website
- You can contact us via phone, text or email (details below)

### **Arrival & Car Parking Facilities**

- On arrival to the property there are no gates, the property is accessed via a driveway into the car park.
- No marked parking bays but there is ample room for all cars
- The surface is level, flat and gravel.
- The garden gate is 80cm high, 70cm wide and the latch is on the inside, 60cm from the ground
- We can assist guests with luggage
- The front door is 20m from the car parking area via the garden gate
- Lyzzick Hall Hotel is a 5 minute walk and Millbeck village is a 10 minutes walk from the Bed and Breakfast but the nearest shops are in Keswick.

### **Main Entrance & Reception**

- The front door has three steps 15cm high. We can provide a temporary ramp if requested (let us know if you need this and we will provide it on arrival).
- The front door is 84cm wide and access is with the key provided, keyhole height is 97cm.
- On entry into our home there is a hallway 1.9 by 2.5 metres
- The flooring is carpet throughout the ground floor.

### **Public Areas - General (Internal)**

- Our corridors to the breakfast room are 99cm wide
- Corridors have a good colour contrast and are well lit
- The flooring on all corridors on the ground floor, the stairs and upstairs corridors is short pile carpet.
- Dog water bowl and food bowl (and food if requested in advance) are available on request
- The breakfast room is on the ground floor.
- There are 13 stairs to the landing and all the bedrooms are on the first floor. There is a stairs rail on one side and a dado rail on the other to offer support
- The stairs are 18cm high, 24cm deep, 82cm wide
- All doors have handles rather than knobs for ease of opening

### **Public Areas - WC**

- One bedroom is en suite and two bedrooms share a bathroom, but no public WC available.

### **Dining Room**

- Breakfast is served in the breakfast room on the ground floor. There are no steps into the room.
- Furniture is flexible and can be moved on request.
- Tables have underspace of 70cm high by 63cm wide and height of 72cm (legs on each corner). The chairs are without arms and can be moved to accommodate.
- Menus are provided in large print.

\*We do not play background music in any area of the B&B

### **Laundry**

- Not available

### **Shop**

- Not available

### **Leisure Facilities**

- Not available

### **Outdoor Facilities**

- Not available

### **Conference & Meeting Rooms, Banqueting, Clubs, Entertainment**

- Not available

## **Bedrooms**

- There are 3 bedrooms, all on the first floor.

### **En-suite Bedroom – Room 1**

- There are 13 stairs to a landing
- The stairs are 18cm high, 24cm deep, 82cm wide
- Door widths are main 72cm and bathroom 58cm wide
- This is a double bedded room.
- At least 70cm routes within the bedroom e.g. to the side of beds, between beds and dressing table, therefore allowing for left or right transfer to beds in any combination
- Furniture is moveable on request
- Bed is 60cm high but can be raised with blocks on request
- Television with remote control and teletext
- Divan beds are provided
- One tub wicker chair and one stool are provided in the room.
- There is an ensuite shower room (see below for details)
- Fitted short pile carpet on the floor

### **Bedroom 2 – shared bathroom**

- Door width is 72cm wide
- Twin bedded room
- There is approximately 35cm between the wall and each side of the bed (the bed does move so 70cm total space is available to one side)
- There is 90cm free space at the end of the bed to the dressing table and wardrobe with a width of 2.2 metres.
- The room shares the main bathroom.
- Bed is 60cm high but can be raised with blocks on request
- There is a TV with remote control and teletext
- Fitted short pile carpet on the floor
- Good contrast in décor

### **Bedroom 3 – shared bathroom**

- Door width (main and bathroom) are 72cm wide
- Double bedded room
- There is approximately 90cm between the wall and each side of the bed (the bed does move so 150cm total space is available to one side)

- There is 50cm free space at the end of the bed to the dressing table and wardrobe
- The room shares the main bathroom.
- Bed is 55cm high but can be raised with blocks on request
- There is a TV with remote control and teletext
- Fitted short pile carpet on the floor
- Good contrast in décor

### **Main Bathroom [Shared]**

- Door width 68cm, inward opening.
- Free floor space clear of door is 190cm x 145cm
- The shower cubicle has a step/edge of 26cm high.
- The bath edge is 53cm high and the bath has small handrails on each side.
- The basin is flat fronted and has clear underspace. It is 78cm high.
- Toilet is 41cm high
- The toilet has left side transfer with available free space of 91cm.
- Good colour contrast of floors, walls, fittings and fixtures

### **Room 1 bathroom [ensuite]**

- Door width 76cm wide opening inwards.
- Shower cubicle edge/step is 13cm high.
- Free floor space 70cm x 80cm
- Basin is rounded at the front, has clear underspace and is 79cm high.
- Toilet is 43cm high
- Good colour contrast of walls, floor and fittings.

### **Grounds and Gardens**

- We have a small enclosed garden (flower border and lawn) for residents which is available to sit in (bench available) or to let dogs out if required.
- There are several local walks from the B&B where dogs (and owners!) can get more exercise.

### **Additional Information**

- Assistance dogs are welcomed.

- Mobile phone reception is generally good
- We are able to use the front and back doors in the need of Evacuation. If you require more assistance for evacuating please notify us on arrival and we will ensure you are evacuated safely e.g. hearing impairment.
- We are happy to take delivery of hired equipment (please let us know if ordered)
- We are a no smoking building (smoking is allowed outside).
- We can put items where necessary in our main fridge on request (not available 24hours).

### **Contact Information**

- Contact name: Mrs Sue Tyson
- Address: Cherry Bank, Underskiddaw, Keswick, Cumbria, CA12 4PY
- Telephone: 01768774971
- Mobile phone: 07759154534
- Email: [stay@cherrybank-keswick.co.uk](mailto:stay@cherrybank-keswick.co.uk)
- Website: [www.cherrybank-keswick.co.uk](http://www.cherrybank-keswick.co.uk)
- Hours of operation: Closed mid-November- 1<sup>st</sup> February. Hours flexible to business, the B&B is our home so occupied 24 hours. Mainline telephone answered 8am-11pm, or answerphone – messages are always returned as promptly as possible.
- Local taxi numbers 01768772676
- Local public transport bus – call Traveline on 08712002233 or [www.traveline.info](http://www.traveline.info) or for train National rail enquiries on 08457484950 or Virgin trains on 08457222333.

### **Future Plans**

**We welcome your feedback to help us continuously improve if you have any comments please phone 01768774971 or e-mail [stay@cherrybank-keswick.co.uk](mailto:stay@cherrybank-keswick.co.uk)**